

# IWUG Online Meeting Minutes

October 6, 2016

## Topics discussed:

### Announcements

The next date of the IWUG will be January 5<sup>th</sup>, 2017.

### WITS Production Updates

#### **Functionality Updates**

- Accepting new ATR Referrals  
Please confirm that all open SUD cases are closed before accepting a new ATR referral. A bug in the system has been confirmed that will combine the episodes, and not allow for the GPRA assessment to be accessed. You can double check the status of all cases by viewing the “Episode List” on the blue navigation pane. For guidance in closing out and expired treatment episode, please review the WITS User Guides on WITS.Idaho.Gov.
- Chestnut Standalone GAIN Assessment Tool  
The new standalone GAIN assessment tool is currently in development and testing with IDOC. Updates will be provided to the provider network as soon as it is available.
- Chestnut Update to GAIN 5.7 (10/1/2016)  
Changes to the GAIN Assessment include needing to select the funding source of the client as the local site name, and the ICD-10/DSM 5 values have been updated and can be selected when generating the GRRS.

#### **Documentation Updates**

- Follow Up Resources  
New resources to aid in completing successful follow ups have been added to wits.idaho.gov. Please review them under the “WITS User Guides” or utilize the available links here or in the powerpoint presentation.

### [Client Flow](#)

#### [Video: Follow Up Survey Policy](#)

### [Creating and Billing a Successful Follow Up](#)

#### [Video: Creating and Billing a Successful Follow Up](#)

### [Creating and Billing Unsuccessful Follow Ups](#)

#### [Video: Creating and Billing Unsuccessful Follow Ups](#)

### [Follow Up FAQ](#)

#### [Informed Consent Form](#)

### **WITS Development**

We will cover upcoming initiatives, such as testing, the current release cycle, and work items that will be included in upcoming releases. We will also discuss WITS Error Workarounds in the current version of WITS and provide a demonstration of the new Treatment Plan Architecture.

### **Treatment Plan Re-Design**

For access to the new treatment plan in development or for any questions, concerns or suggestions; please contact the WITS Help Desk at [dbhwitshd@dhw.idaho.gov](mailto:dbhwitshd@dhw.idaho.gov).

### **Testing and Release Schedule**

The current version of WITS is 18.12.1 in production. 18.12.5 will be loaded into production shortly to alleviate a bug in which the authorized amount is doubling after a contractor approves a Change to Service Authorization Change Request.

Releases 18.13 and 18.14 will be tested over the next month. Highlights of these releases include:

- WI 25243: Fee Determination will be a consentable activity.
- WI 25688: Duplicate encounter check rules have been updated to prevent double-billing.
- WI 31305: On the intake, “Supervising County” has been renamed “Supervising Jurisdiction”

### **Partner Agency Updates**

#### **BPA Health**

##### *Follow Up Survey*

The Follow Up Survey results are being carefully monitored and will be essential for the upcoming legislative session. Please ensure the follow ups are conducted within the timeframe, or at least attempt to contact the client and document the results in WITS, as four unsuccessful attempts to reach the client is a billable service. Please review the documentation on [WITS.Idaho.Gov](http://WITS.Idaho.Gov) or contact your Regional Coordinator for additional questions or concerns.

##### *Upcoming Consumer Effectiveness of Care Survey*

A communication has been sent out to the clients that receive our services, in order to see how their experience was and how the process aided them in recovery. Fliers for your office are available and we encourage participants to engage.

##### *GPRA Follow Up Compliance*

Idaho has struggled with meeting the GPRA 6-month follow up requirements. We understand it can be difficult to contact the clients after they may have left treatment, but please attempt to reach them. The results and compliance will not only help us serve the population more effectively, but will also open up funding opportunities in the future. Some effective strategies from provider agencies include:

**TARC:** Used the ‘Follow Up Due’ tool in WITS, and exported “all” results to an excel spreadsheet. By utilizing client communication and the information already within WITS, contact information is consolidated on the spreadsheet for future contact. If the client remains in

treatment, they encourage a session to do the GPRA follow up in office.

**Ascent:** Ascent created an additional 'Follow Up Sheet' to update contact information and encourages the client to continue to engage. For those clients that have been incarcerated, they have had great success with working with the case manager and conducting the assessment via phone. They have also utilized social media and google to find and communicate with clients.

**IDHW**

No updates at this time.

**IDOC**

No updates at this time.

**IDJC**

No updates at this time.

**ISC**

No updates at this time.

**Provider Agency Updates**

As part of the IWUG, we wanted to welcome and introduce a new provider to the SUD provider network, and give them an opportunity to tell us about a little bit about their agency, location and any other information they would like to share. If you are a new agency and are interested in participating in the New Provider Spotlight, please contact the WITS Help desk or e-mail us at [DBHWITSHD@DHW.IDAHO.GOV](mailto:DBHWITSHD@DHW.IDAHO.GOV)

**Work Group Updates**

No updates at this time.

**Upcoming Provider Work Groups**

No updates at this time.